

From: Pawel Brzeski

Sent: Tuesday, November 04, 2014 8:48 PM

To: info@hardwoodfloorsbymanny.com [mailto:info@hardwoodfloorsbymanny.com]

Subject: Thanks for a superb finish

Manny,

I wanted to take a moment to thank you for your outstanding work on our wood floor recently. Renovations had left some gaps and irregularities in our solid oak floor and I was expecting the patching and repairs to be somewhat conspicuous and unsatisfactory to behold. However, your work exceeded my expectations, and I was delighted by the results of invisible mending and seamless integration.

Furthermore, I appreciated your professionalism, courtesy and cleanliness, as well as the trust you inspired while working in our home and the confidence you earned for us to recommend you and your work to our friends and neighbors in Naples.

Thanks again for a job really well done and in an exceptionally timely manner.

Best wishes, Pawel Brzeski.