

November 11, 2014

Hardwood Floors By Manny, LLC  
2338 Immokalee Rd. STE 320  
Naples, FL 34110

Manny,

Thank you! My home office floor looks great after your repair and refinishing.

I had contacted several other companies to get estimates on repairing my damaged floor to no avail. They all told me it could not be repaired and that I would have to be rip up the old floor and install a new one—a much more expensive proposition.

You were so highly recommended by the owner of a flooring product manufacturer I know from up north, that I tried one more time to get a quote on repairing the floor. I'm so glad I did.

You came in, gave me a fair cost proposal and completed the repair the following week. You respected our home, picked up all your supplies and kept the work area clean during the repair. I am very satisfied with the final result — the floor looks great and was done at a fraction of the cost of replacing the entire floor.

Please feel free to use me as a reference.

Again, thank you for a job well done.

Sincerely,

Jim Passolt  
Naples, FL 34113