

July 5, 2012

To Whom It May Concern:

I am writing this letter to express my appreciation for the wonderful job Manny did by restoring and bringing my original living room wood floor back to life.

While at a local store, I was in the process of renting the equipment needed to restore my floor myself and realized there was no way my husband and I were going to be able to take on the task on our own. I asked a salesperson at the store if she knew of anyone who could complete the job for me, and while waiting on her to return with referrals, I prayed and asked God to please send me a person He felt was qualified for the job. Within minutes, the salesperson returned and gave me Manny's phone number.

I called Manny as soon as I returned home, and he came out to meet me at my house the next morning – promptly at 8 a.m. When my husband and I met Manny, we instantly felt he was a warm, heartfelt and sincere person who was very confident and knowledgeable in his line of work. Manny explained he would contact me within a couple of days because I expressed my urgency to get the job done before the holiday. He fulfilled his promise by returning to my home and working hard to complete the job. I am so pleased because my living room floor is BEAUTIFUL! We love it!

Just like the salesperson referred me to Manny, I would definitely recommend him to anyone I come in contact with who is in need of any type of flooring installations, repairs, etc. He is the man for the job! He is reasonably priced and provides excellent work. I look forward to looking at my beautiful floors for years to come. Thanks, Manny!

With Sincere Appreciation,

Janice and DeWayne Farrell
Kankakee, IL