

Manny,

I wanted to take a moment and let you know how much I appreciated the flooring work you did in our new home. Just about everything we coordinated for our recent move went completely opposite of what was needed and expected. Moving into a nice new home actually turned out to be one of the most frustrating and challenging experiences of my life. Prior to meeting you, I had never worked with a contractor who was willing to pay attention to the things that were important to me like you did. You took the time to listen and understood our needs as well as the timing dilemma we faced and then you voluntarily started early and worked late to accommodate finishing the job ahead of schedule. I'm still shocked that you were willing to do that for us!!!

Doing business with you was unlike anything I could have expected. The way you explained every aspect of the work you would be doing assured me that you are a person who takes pride in his work. Your pricing was very reasonable especially for the quality craftsmanship. I didn't believe that you're work would not fill my house with dust, but you proved me wrong and I'm happy to acknowledge you were right when you said your process is 85% dust free! The thing I liked most about doing business with you was seeing how passionate you were in being certain I was totally satisfied with your services.

I'm convinced that people who love what they do, stand out in the world. The results you produced are phenomenal and you truly stand out in what you do. I will definitely recommend your services to anybody in need of hardwood flooring or refinishing.

Thanks Again!

*Tony Tallarita*