

From: **JAMES KENNEALY**
Date: Thu, May 24, 2018 at 11:55 AM
Subject: Re: From Manny's Hardwood Floors

You sure deserve it. Your service is fantastic from the first customer contact to job completion. Mary and Manny are a dynamite team!!!

On May 23, 2018 at 3:47 PM Manny Navarro <> wrote:

Thank you so much for the testimonial. We are so happy you are pleased.

Thank you,
Mary

On May 21, 2018, at 11:50 AM,

Manny just left and all we can say is WOW, our kitchen floor is beautifully repaired! My husband put in all new stainless steel appliances in our kitchen, but when he put in the microwave over the range, he dropped a screw on the floor and when he went to push in our new range, the screw made a huge gouge in our hardwood floor. We were heartbroken. We called several local hardwood installers and did not get one call back. After living with the gouge for a year, we found an add in a local Frankfort paper for Manny. We contacted his company by email, we got a timely response, we set up a date to look at the floor, Manny gave us an estimate, and 3 days later, he fixed our floor. You cannot even tell a repair was made! Manny is an artist of hardwood floors. He is also a very nice, reliable and honest tradesman. Thank you Manny ! Jim and Lorie Kennealy