

Hardwood Floors by Manny  
P.O. Box 602  
Manteno, IL 60950

June 24, 2008

To Manny and crew,

Thanks for the beautiful job installing and finishing our hardwood floors on such short notice.

Having worked with several tradespeople during the renovation of our home, we very much appreciate the simple courtesies of coming to work when you say you will; finishing the job when you say it will be finished; and taking the time to answer our questions. You came through on all accounts, in a professional and friendly manner.

Should we undertake another remodeling project, we will definitely give you a call, and we have already been telling our family, friends and coworkers about your work.

Thank you!

Paul and Kim Carpenter