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**From:** Andrew Schneider

**Sent:** Thursday, September 19, 2019 3:04 PM

**To:** Hardwood Floors By Manny, LLC  
<Info@hardwoodfloorsbymanny.com>

Manny and Mary,

Thank you both for the restoration of our hardwood floors! They look amazing! From the beginning to the end it was great working with you both. For anyone reading this deciding on who to use for your flooring, use Hardwood Floors By Manny, LLC. Mary answered the phone or called back in a reasonable amount of time every time I called and she even called me two weeks in advance of the job to make sure we were still on tract for the job. Manny did an amazing job restoring our hardwood floors. My wife and I just bought our first home that was in horrible condition and we were not sure if the floors could be saved, but Manny said he could do it. I cannot believe the hardwood floors in our house are the same hardwood that was in it when we bought it. Manny was on time, answered his phone, and made every inch of the floors look great. You can tell he wouldnt leave a job unless it was to his standards.

Thanks again!

Andrew and Kirsten Schneider